

Third-party applications

This is a guide for a GP practice who is migrating to a new GP clinical system and designed to prompt discussion with stakeholders about third-party applications they use and how they may be impacted.

Using this checklist

The checklist is fully editable. If you want to make more space in a row, place your cursor in the row and press Enter.

If you want to edit the tables, you can right click on the table and choose Insert or Delete to add or remove columns or rows.

This checklist was last updated on 02/03/2026.

Objective

This review should evaluate all third-party applications/systems that may be impacted by the new GP clinical system and to see whether they are compatible. If they are not compatible mitigations may need to be found to address this. This should be a living document and updated as part of the ongoing migration process.

Who is involved

The people, teams and organisations who might be required for this exercise are

- the GP practice stakeholder
- new GP system supplier
- community services team
- commission support unit (CSU)/IT provider
- integrated care board (ICB)
- palliative hospice/hospice at home team

Name of software	Purpose/function	Owner/Contact	Compatible with new system?	Notes	RAG Status
e.g. DocMate	Filing and editing of documents onto the system	Dave	No	New system has document management that meets our requirements so no longer necessary, but need to make sure documents migrate from DocMate	Amber
e.g. QOFHelper	Runs reports to identify patients who potential need recalls/intervention for maximising QOF points	Sarah	Yes	Confirmed QOFHelper is compatible with the new GP Clinical System	Green
e.g. HealthMonitor	Use in reception to get patients BP, height and weight	Alli	No	Needs to be resolved, used by all patients before appointments to read BP, height, weight and calculate BMI and then records data on current GP System	Red

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