Department of Health & Social Care

Department of Health and Social Care
39 Victoria Street
London SW1H 0EU

Sir James Mackey
Chief Executive
NHS England

21 October 2026

Dear Sir James,

1. **The Online and Video Consultation Revocation Directions 2026**

1.1. I am writing on behalf of the Secretary of State for Health and Social Care (**the Secretary of State**) to revoke the Online and Video Consultation Directions 2021[1].

1.2. These Directions are to be known as the Online and Video Consultation Revocation Directions 2026 and come into force on the day after the day on which they are signed.

1.3. These Directions are given in exercise of the powers conferred by sections 254(1), 260(2)(d), 261(2)(e) and 304(9) to (12) of the Health and Social Care Act 2012 to revoke the **Online and Video Consultation Directions 2021.**

2. **Revocation**

The Online and Video Consultation Directions 2021 are revoked.

Yours sincerely



[1] Online and Video Consultation Directions 2021. The Directions were given by NHS England to the Health and Social Care Information Centre (NHS Digital) on 13 December 2021 and are now treated as contained in Directions given by the Secretary of State to NHS England pursuant to regulation 3 of the Health and Social Care Information Centre (Transfer of Functions, Abolition and Transitional Provisions) Regulations 2023. A hard copy of the Directions can be obtained from Department of Health and Social Care, 39 Victoria Street, London SW1H OEU.

Signed by authority of the Secretary of State

Date signed: 21st October 2026