

Paper switch off at Yeovil Hospital

What are we doing?

We are moving to digital referrals only, utilising the NHS e-Referral Service (ERS). We need to work together to achieve this by **Monday 27th November 2017**

Why are we doing this?

With changes coming to the NHS contract, all YDH referral activity needs to come via ERS*. Failure to do so will result in non payment for any first outpatient attendance

Benefits



Patients

Choice and control over care



Financial

A saving of circa £500m per annum nationally, with full use of the ERS system



Safety

Clear referral / audit trail



Operational

Easier referral tracking, reducing patient and clinician inquiries

*Some exclusions apply e.g. same day referrals

Top 5 specialities utilising ERS - July 2017

Speciality @ YDH	% of all Referrals via ERS
General Surgery	81%
Lower limb (Trauma and Orthopaedics)	75%
Colorectal Surgery	71%
Dermatology	63%
Breast Surgery	63%

Top 5 Somerset GP practices utilising ERS* - July 2017

Somerton Surgery Cox's Yard Somerton	64%
Langport Surgery	63%
Glastonbury Surgery	60%
Newland Surgery	55%
Church Street Surgery, Martock	55%

*with over 50% referrals a month

Project status updates to follow monthly. In the meantime if you have any questions please contact:
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We will be in contact with each medical secretary and GP practice to help you achieve 100% ERS referrals



27th November 2017
paper referrals switch off