

**From:** [qms-referrals \(KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST\)](#)  
**To:** [ROBERTS, Jo-Anne \(KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST\)](#)  
**Subject:** Automatic reply: test  
**Date:** 22 September 2017 08:35:52

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Thank you for your email. If your correspondence was to refer a patient we will process this and notify the patient of their appointment.

Please note that our preferred method of receiving referrals is via NHS e-RS.

From 1st October 2017 all new referrals from GPs to Consultant-led outpatient services need to be referred via NHS e-Referrals. Referrals received outside of e-RS will not be processed but returned to the referring GP. This is in line with the National 'Paper Switch Off' Project. This is to ensure we are compliant with the NHS England 17 / 18 Contract.

In the event that there is no capacity available please use the "Defer to Provider" option and we will manage the referral within the NHS e-RS system where there will be a complete data trail for all to view. All referrals are reviewed by a clinician and if it is felt that a patient needs to be seen sooner than the appointment date booked, the appointment will be brought forward.

Please note that from 4th September all Dental referrals for Queen Mary's should be sent direct to Denmark Hill - <<mailto:kch-tr.dentalmaillist@nhs.net>> kch-tr.dentalmaillist@nhs.net

If you have any queries regarding appointments please contact Anastasia Ustinova Deliver Manager 01689 865791 or Julie Morgan Outpatient Appointment Centre supervisor 01689 865711

If your query is ERS specific please contact Dee Leech e-RS manager for Kings College University Hospital, PRUH and associated sites, via email on <<mailto:d.leech@nhs.net>> d.leech@nhs.net / 01689 865143

Jo-Anne Roberts  
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Aiming Higher, Making a Difference in our Community.